

## **New Card Management and Spend Tracking Within Our Mobile Banking App**

Coming June 9<sup>th</sup>, 2022, you can experience new benefits when logging in to our GSB Mobile banking app. Card management and spend tracking functionality will now be available from a single app – the same app you use for mobile banking.

### **Here's what you need to know:**

- **Beginning Wednesday evening, June 8<sup>th</sup>, the Card Valet app will be unavailable.** You will no longer need to access this app and may delete it from your mobile device.
- On Thursday, June 9<sup>th</sup>, access the GSB Mobile banking app – just log in as usual and the app will let you know what's new. The app may need just a few moments to update.
- **IMPORTANT!** After the update, be sure to log in to the GSB Mobile banking app and tap My Cards. For users with My Location and Notifications previously enabled in the Card Valet app, tapping My Cards will ensure these features are activated within the new experience.
- Cards and controls will carry over from the CardValet app to our mobile banking app.
- You can still use your cards during this app transition.

### **Is There Anything I Should Do Today?**

1. If you haven't already, download our mobile banking app today (GSB Mobile). Set up an account and login to become familiar with the app.
2. Turn on automatic app updates on your phone so you get the new features as soon as they are rolled out.
3. Enable push notifications in our mobile banking app so you know what to expect and when.

### **What if I Use the CardValet App?**

Access to the standalone app, CardValet, will no longer be available following this update. This only affects a small number of cardholders who do not have a mobile or online banking login. If you do not have this access, please ensure you obtain a mobile or online banking login to manage your cards. Contact us for assistance.

### **Contact Us**

For any questions regarding the update, please call us at 724-588-5420 or email us at: [customerservice@greenvillesavings.com](mailto:customerservice@greenvillesavings.com)